


Top 10 Assisted Living Survey Citations




Survey Citations and Survey Prep For Assisted Livings



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Welcome!!

GOOD AFTERNOON,
I AM MARIA CASH RN, RCA. HERE'S A LITTLE BIT ABOUT ME.
I AM SO EXCITED TO BE HERE TODAY TO DISCUSS ONE OF MY FAVORITE TOPICS, SURVEYS AND SURVEY PREP.



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Thank You All for All that you have done the last year and a half regarding Covid!!

PLEASE GIVE YOURSELF A HUGE ROUND OF APPLAUSE!!
YOU ARE AMAZING!!



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Food and Nutritional Services

- o Food temps
- o Refrigerator temps/dishwasher temps
- o Dating of opened food items
- o Cleanliness of kitchen
- o Hair nets/beard nets
- o Ceilings/vents/fans/floors are they clean.
- o Complaints about food and food service. (Do you eat there?)



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Infection Control

- o Hand washing
- o Face masks, not being worn correctly.
- o PPE unavailable or not used appropriately.
- o Covid policy/procedures not being followed.
- o Not reporting covid positive cases in a timely manner.



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Personnel

- o Employee files incomplete
- o Background checks
- o Reference checks
- o TB/CXR
- o Required Training
- o Correct number of personnel in place to care for residents
- o Health screenings not complete
- o Job descriptions/orientation checklists incomplete
- o Licensures/Certifications expired....



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Resident Rights

- o Right to be free of abuse
- o Right to be free of neglect-(Incident reports, being followed up on to identify serious injury.
- o Right to privacy, MAR's viewable, information about residents easily accessible. Administering meds in common areas.
- o Right to be free of misappropriation



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Administration and Management

- o Licensed Administrator in place
- o Licensed nurse in place as DON
- o Reporting changes in leadership in timely manner
- o Reporting STATE reportables timely with follow up timely.



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Evaluation

- o Assessments and Service plans being completed timely and every 6 months.
- o Major mental illness assessment, with supporting documentation if major mental illness present.
- o Including printing, reviewing with resident/poa, having all parties sign and file in chart.
- o Change of condition assessments completed.
- o Documentation of changes in condition.



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Clinical Records

- o All required items in chart
- o Emergency information in chart.
- o Resident rights signed.
- o Documentation complete, follow up documentation complete.
- o Physician orders complete, reviewed by MD every 6 months and signed.
- o TB tests/CXR complete at admission and annually
- o H & P's obtained prior to admission
- o Weights and vitals upon admission and semi-annually, unless your policy states something different.
- o Diet order, if a specialty diet, make sure staff trained on preparation with documentation.



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Sanitation and Safety Standards

- o Cleanliness of community.
- o Prohibited items in Memory Care.
- o Garbage cans/dumpsters with lids closed.
- o Water temps obtained and documented.
- o Door alarms checked and documented.
- o If wanderguard system/room alert system in place, are they checked and is it documented.
- o Fire drills with documentation-(fire department must attend or be at least invited every 6 months)
- o Elopement drills
- o Abuse/does staff know what to do?
- o Call light response time.



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Health Services

- o Residents not receiving cares that are needed. (Showers/toileting)
- o Community must have a CPR/First Aide Certified employee 1 for every 50 residents each shift.
- o CPR must be implemented if resident is a full code.
- o Insulin must be administered by a nurse or by a Insulin administration certified QMA
- o Incident report protocol, identifying serious injury. Notification of all parties with documentation.



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Pharmaceutical Services

- o Medications not given.
- o Medications given outside of two hour window.
- o No follow up on PRN administration.
- o QMA's giving medications outside of scope of practice. If QMA administers PRN it has to be approved by a nurse.
- o Self med residents, assessments, orders must be in chart. Also ensure medications are secure in apartment.
- o OTC's labeling
- o Dating when opening all eye gtt's, ear, inhalers, all items.
- o Pharmacy review every 60 days, with follow up of all recommendations
- o Narcotic counts complete, no holes.
- o Refrigerator temps not completed.
- o Destruction of meds not completed timely.
- o Medication carts found unlocked.



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Survey Prep-GOAL IS DEFICIENCY FREE

- o Survey prep forms from the State website
- o RCA entrance survey conference, use this to prepare your survey prep binder.
- o Update weekly.
- o Audit, Audit, Audit. So important.



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Plan of Corrections

1. What corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice;
 - o
1. How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken;
 - o
1. What measures will be put into place or what systemic changes the facility will make to ensure that the deficient practice does not recur;
 - o
1. How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place; and
 - o
1. By what date the systemic changes will be completed.



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